



Recall of James Wellbeloved™ Cat Oral Care & James Wellbeloved™ Cat Hairball Dry Food in the UK

James Wellbeloved™ is voluntarily recalling certain batches of Cat Oral Care (1.5kg, 4kg & 10kg) and James Wellbeloved™ Hairball (1.5kg & 4kg) dry food with the specific batch numbers and best before dates detailed below.

Due to a manufacturing system error, the affected products do not contain the required vitamin levels for a complete and balanced diet and therefore are not suitable for use as a cat's sole source of nutrition.

The health of pets is paramount to James Wellbeloved™ which is why we're initiating a voluntary recall of the affected batches of the product.

Product affected

The recall concerns **only** the products, batch codes and best before dates detailed below:

BARCODE for the case	BARCODE for the individual bag	Product Description	Best Before Dates	Batch Codes	Product Image (for illustrative purposes)
5000166160414	5000166160421	James Wellbeloved Cat Adult Hairball Dry Food 1.5kg	20.09.2027	612G3RCS03	
5000166160438	5000166160445	James Wellbeloved Cat Adult Hairball Dry Food 4kg	24.12.2027	626E1RCS03 628E2RCS03	
5000166160384	5000166160391	James Wellbeloved Cat Adult Care Health Dry Food 4kg	28.11.2027 16.12.2027 24.12.2027	622F4RCS03 625A1RCS03 625A2RCS03 625B3RCS03 626D3RCS03 626E1RCS03	
5000166160407	5000166160407	James Wellbeloved Cat Adult Care Health 10kg	25.06.2027	626D2RCS04	
5000166160360	5000166160377	James Wellbeloved Cat Adult Care Health 1.5kg UK	24.12.2027	626D2RCS03 626D3RCS03	

No other James Wellbeloved™ products or Mars Petcare products are affected.



Advice for consumers

If you have the product listed above, please stop feeding the product to your pet. Please keep the product packaging and contact our Consumer Care team via the details below to arrange reimbursement:

<https://contact.wellbeloved.com/>

0800 731 2301

If pet owners are feeding the affected products as their cat's exclusive diet for a few weeks, the vitamin deficiency could lead to health issues.

As always, if you notice any change in the health or behaviour of your cat, we recommend contacting your vet.

We sincerely apologise for any inconvenience caused to our consumers and their pets.