

### **Product Safety Recall Notice**

KONG Company Ltd. Unit 7 High Post Business Park Salisbury, Wiltshire SP4 6AT, UK KONG Company EU GmbH Hans-Böckler-StraBe 11, 64521 Grob-Gerau Germany

This is to inform you of a product recall involving the:

CL4E Laser Pointer EU UPC: 0 35585 15500 5 Lot Numbers: All

See enclosed pictures of the product and packaging on page 2 for ease in identifying the affected product.

This recall has been initiated due to the excessive concentration of lead found inside the circuit board at a soldering point. See enclosed Safety Gate Notification on page 3.

Immediately stop using and selling this product. Please examine your inventory and quarantine product subject to this recall.

**Important Note for Distributors**: In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter.

#### Product Returns & Refunds

**Distributors/Buyers/Retail Partners**: Please work directly with your KONG Account Manager to arrange shipment returns and reimbursement for the recalled inventory.

**Store Customers**: Please return to point of sale.

If you have any questions, email: <a href="mailto:ProductSafety@KONGcompany.com">ProductSafety@KONGcompany.com</a>

Product safety is very important to us and KONG does not knowingly place harmful products on the market. We truly apologize for this inconvenience and appreciate your assistance in this matter.

Signed:

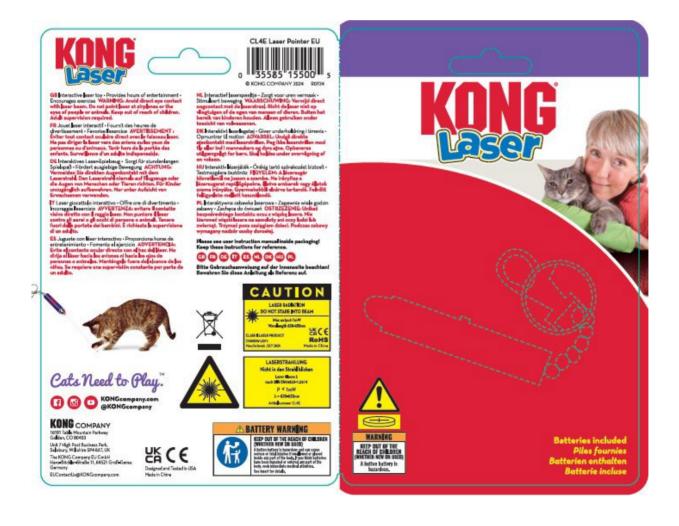
Ruth Hughes

Ruth Hughes

Global Quality and Regulatory Manager, KONG Company

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# Safety Gate Alerts

Alert number

## SR/00092/25







Notifying country

Sweden

Product category

Electrical appliances and equipment

Type

Consumer

Product

Laser pointer

Name

**KONG** laser

Packaging description

Plastic blister.

Brand

**KONG** 

Type / number of model

**CL4E Laser Pointer EU** 

Barcode

35585155005

Product description

Purple pet toy laser pointer. Product sold online, in particular via

www.dogman.se.

Risk type

**Environment** 

Risk description

The solders in the product have an excessive concentration of lead (measured value up to 71.6 % by weight). Lead poses a risk to the environment

environment.

Legal provisions (at EU level) and European standards against which the product was tested and did not comply The product does not comply with the requirements of the directive on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS 2 Directive).

Country of origin

People's Republic of China

Measures taken by economic

Withdrawal of the product from the market

Operators

Distributor

Date of entry into force

10/10/2024

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