



## Natures Menu Venison - 07.09.2023

Communication to our Trade Customers:

Product Withdrawal on Nature's Menu VENISON Nuggets 500g & 1Kg.



Following our internal monitoring plan, we are aware of an issue that has affected specific batches of the 1Kg bags with the Best before dates of 31.08.2024, 28.09.2024, 06.10.2024 and 13.10.2024 and a batch of the 500g bag with the Best before date of 01.09.2024.

It is important to clarify that this product poses no risk to the dog's health.

Out of an abundance of caution, we are asking you to remove from sale not only the affected batches but all the Venison Nuggets, 1kg and 500g bags. Between the Best Before Dates of 31.08.2024 and 27.10.2024. These can be destroyed or collected by us. We will issue a credit to your account either way.

This notice involves no other Natures Menu's dog and cat products.

We regret the inconvenience this issue may cause and appreciate your patience and assistance with this measure.

Please note this does not have to be recalled from the end consumer. You will not have to notify your customers of this.