



Our ref: LAH/QD23/007 and QD22/046

17 May 2023

Dear Customer

It has come to our attention that there may be a potential quality issue with the following products:



**Small Animal Insecticidal
Shampoo 125ml
K020**

**BATCH No 1000911 ONLY
EXP END 12/23**



**Dog Flea Insecticidal
Shampoo 200ml
G008**

**BATCH No 363414 ONLY
EXP END 01/24**

As a precautionary measure, we would respectfully ask you to quarantine any stock you may have and email Grantexall@johnsons-vet.com to confirm quantities. **Please note only the products and batches mentioned above are affected.**

As soon as we receive any further information we will, of course, contact you again.

*A British family company
caring for pets for over 100 years*

Please accept our apologies for any inconvenience caused and we would assure you that, as a family concern and pet lovers ourselves, having supplied the Pet Trade for over 100 years, we take a pride in the quality of our products and would not supply any product which was not thoroughly tested and proved to be generally safe and effective for the purpose for which it is intended before being marketed.

Yours sincerely

JOHNSON'S VETERINARY PRODUCTS LTD

A handwritten signature in black ink, appearing to be 'Grant Exall', written in a cursive style with overlapping loops.

Grant Exall

Quality Assurance/WQP